

Kycon Ranks #1 on Bishop and Associates List

(San Jose, CA) Kycon, Inc. is pleased to announce that our customers have ranked us the top connector company as reported in the 2009 edition of the annual survey published by Bishop & Associates. Kycon's ranking reflects a commitment to providing world-class service, support, and product quality. Kycon has consistently been ranked in the top 5 connector companies since 2002 and is extremely proud of attaining the number 1 position.

Says Chris Strangways, President, "I am particularly proud of the results, considering the tough times the industry has faced throughout the past year. Our commitment to ensuring that our service levels would not suffer during a down market has been realized and rewarded with these results. This is a team effort which extends beyond Kycon. Our manufacturers, representatives, and distribution partners share in this success, as well."

Bishop and Associates, a connector industry consulting firm, annually conducts the survey that evaluates the general level of customer satisfaction in various categories. Among those categories: Kycon ranked highest in product quality, delivery reliability, sales support, customer service function, and website usability.

The resulting report covers over 50 connector manufacturers and is based on a comprehensive questionnaire evaluation. Survey participants include OEMs and CEMs in a wide variety of industry segments, and distributors.

Now in its 21st year, Kycon continues broadening their product line, including customized solutions, while upholding their commitment to quality, world-class service and support. For more information or to see for yourself why Kycon has earned such prestigious acclaim, please visit Kycon's website at www.kycon.com